



Pawsitive Image Grooming Spa - New Customer Form

Customer Information:

Name:

Phone Number:

E- Mail:

Pet Information:

Pet Name:

Pet Breed:

Proof of Rabies (Please provide a copy of your pet's rabies vaccination certificate):

Terms & Conditions:

By signing below, I acknowledge that I have read and understood the terms and conditions of Pawsitive Image Grooming Spa.

By providing your phone number and signing this document, you are opting in to receive text messages from us, unless you check the box to opt-out. Please note that messaging and data rates may apply. You can opt-out at any time by replying STOP to any of our messages. For more information, simply reply HELP. Please feel free to reference our Privacy Policy on our website.

OPT-OUT to receiving Text Messages / SMS communication

☐

Signature: _____

Date: _____

Thank you for choosing Pawsitive Image Grooming Spa!

Pawsitive Image Grooming Spa – Terms and Conditions

1. **Appointment Policy:**
 - All grooming appointments must be scheduled in advance via call, email, or text message.
 - A confirmation will be sent prior to the scheduled appointment.
2. **Payment Policy:**
 - Payment is due at the time of pet pick-up.
 - We accept cash, credit cards, and other forms of electronic payment.
3. **Cancellation Policy:**
 - Cancellations must be made at least 24 hours prior to the appointment time.
 - Cancellations made within 23 hours of the appointment will incur the following fees:
 - First cancellation/No show: No charge
 - Second cancellation/No show: Half the price of the quoted grooming
 - Third No Show: Full price of the quoted groom
4. **Proof of Vaccination:**
 - Proof of Rabies vaccination is required for all pets prior to grooming services.
5. **Behavioral Policy:**
 - The groomer reserves the right to deny service to overly aggressive, difficult, or cautious pets to prevent injury to the groomer or the pet itself.
6. **Drop Off, Pick Up, and Late Arrival Policy:**
 - Pets must be dropped off and picked up by their scheduled appointment time.
 - A 10-minute grace period will be allowed for late arrivals.
 - All pets are required to be leashed upon drop off and pick up.
 - Once grooming is complete, the owner will be notified.
 - Owners must pick up their pet within 1 hour of notification. Failure to do so will result in a \$20 fee.
7. **Health and Safety:**
 - All pets must be up-to-date on vaccinations, including rabies, before receiving grooming services.
 - Pets showing signs of illness or parasites may be refused service for the health and safety of all animals in our care.
8. **Incident and Injury Policy:**
 - In the event of an incident where a dog is hurt during grooming, the owner will be notified immediately.
 - It is the owner's responsibility to seek veterinary care for their pet within 2 days of the incident.
 - The owner must provide medical documents from the veterinary clinic to Pawsitive Image Grooming Spa within 10 days of the incident.
 - In the event of a dire incident where a dog is severely injured during grooming, and if immediate veterinary care is necessary, the owner gives permission to the groomer to take the dog to the nearest veterinary clinic.
 - The owner will be notified immediately in such cases.
9. **Customer Satisfaction:**
 - We strive to provide excellent service and satisfaction to all our customers. If you have any concerns or feedback, please don't hesitate to contact us.
10. **Liability Waiver:**
 - By signing below, I acknowledge that I have read and understood the terms and conditions of Pawsitive Image Grooming Spa and agree to abide by them. I release Pawsitive Image Grooming Spa and its staff from any liability arising from grooming services provided to my pet.

Signature: _____

Date: _____

Thank you for choosing Pawsitive Image Grooming Spa!

Pawsitive Image Grooming Spa - Pet Groom Permission Form

I authorize Pawsitive Image Grooming Spa to perform grooming services on my pet. I understand and agree to the following terms and conditions:

Pricing: I understand that the pricing for grooming services will vary depending on the size, breed, coat condition, and behavior of my pet. I acknowledge the following pricing details:

Packages and Pricing

Package	Pricing Starting At	Please Check Box
Bath and Brush		
Trim Pack		
Full Groom		

Additional Services	Pricing	Please Check Box
Nail File	\$20	
Deep Coat Condition	\$5 Small, \$7 Medium, \$10 Large	
Flea and Tick Treatment	\$10 Small, \$12 Medium, \$15 Large	
Medicated Shampoo	\$10 Small, \$12 Medium, \$15 Large	
Extra Brush	\$1 per Minute	
De-Matting	\$2 per Minute	
Teeth Brushing	\$10	

Estimate Variation: I acknowledge that the estimate provided by Pawsitive Image Grooming Spa is an approximation and may vary depending on factors such as my pet's coat condition and behavior during grooming.

Additional Services: I authorize Pawsitive Image Grooming Spa to perform additional grooming services deemed necessary by the groomer, with the understanding that I will be informed of any additional charges before the services are performed.

Owner's Information:

- Owner's Name:
- Phone Number:

Signature: _____

Date: _____

Pet's Name: _____

Grooming Instructions:

Pawsitive Image Grooming Spa - Multimedia Permission Form

I, _____, the owner of
_____, hereby grant permission to Pawsitive Image Grooming Spa to use images and multimedia content of my pet for promotional purposes, including but not limited to:

- Website advertisements
- Social media posts
- Printed advertisements
- Other promotional materials

I understand that my pet's images may be used in various marketing channels to promote the services provided by Pawsitive Image Grooming Spa.

I acknowledge that:

- Pawsitive Image Grooming Spa may use the images and multimedia content at their discretion.
- I will not receive any compensation for the use of my pet's images.
- Pawsitive Image Grooming Spa will not sell my pet's images to third parties.

I also confirm that I have the legal authority to grant this permission for the use of my pet's images.

Signature: _____

Date: _____

Thank you for your cooperation in allowing us to feature your pet in our promotional materials. Your support is greatly appreciated!

Stay Connected with Pawsitive Image Grooming Spa!

When you sign up on our website, www.pawsitiveimagegs.com, you have the option to receive additional information and updates via Text Message/SMS. By opting in, you'll get reminders about your appointments, exclusive offers, and the latest news from Pawsitive Image Grooming Spa.

Please note that messaging and data rates may apply. You can opt-out at any time by replying STOP to any of our messages. For more information, simply reply HELP.

Thank you for staying connected with Pawsitive Image Grooming Spa!